

Hi .

I'm Jay Slack, Director at NCTC and I want to welcome you to the premier broadcast of the "Supervisory Update."

This is a new approach for getting training where and when you need it.

This program is designed to bring you current information about many of the responsibilities you have as a supervisor in the Fish & Wildlife Service.

Each new episode will feature a different theme based on your supervisory duties.

This month's episode is called "developing your employees," and features a number of topics related to the beginning of the performance year tasks you need to accomplish.

Future episodes will focus on themes such as hiring and recruitment, dealing with performance and conduct issues, motivating employees, dealing with a diverse workforce and other timely topics.

We've scheduled several training broadcasts in the upcoming year.

There will be a new broadcast episode on the first Thursday of January, March, May, July, and September of 2010 beginning at 2 p.m. eastern time.

The program is a collaboration between NCTC and the human capital community in the service and you will be exposed to a number of different presenters and information.

At the end of each broadcast, there will be an after-show web chat available so you can log on and ask questions of the different subject matter experts.

We will also be putting the information from each episode on the internet so you can refer to it later.

In addition to the episode, there will be a number of resources available to you relating to each topic area.

We hope you enjoy the program and decide to join us for this and future episodes.

So now, sit back and enjoy the "Supervisory Update."