



U.S. Fish & Wildlife Service

National Conservation Training Center

Conserving the Nature of America

CLM8114 - Volunteer Recruitment and Management

Course Code	CLM8114
Course Title	Volunteer Recruitment and Management
Description	<p>Volunteers can play a critical factor in meeting the management objectives of the FWS. Participants in this course learn to develop and maintain strong volunteer and group service programs. Discussion explores the benefits and challenges of working with volunteers. Examples of resident and non-resident volunteer programs throughout the FWS are also discussed.</p> <p>Objectives:</p> <ul style="list-style-type: none"> • Identify appropriate applications of a volunteer program at your site • Describe strategies for recruiting and maintaining volunteer staff • Determine appropriate methods of training and supervising volunteer staff • Suggest ways of integrating volunteers with paid staff • Discuss incentives and benefits for volunteers • Outline techniques that provide involvement, build morale and promote team building • List examples of group service projects • Discuss the use of internships to meet the objectives of organizational programs <p>Target Audience: Conservation managers with the responsibility of working with volunteer programs.</p>
Delivery Method	Online Instructor Led
Non-FWS Fee	\$200.00
Instructional Hours	18
Credits/CEUs	1.0
Course Content Contact	Laurie Heupel: laurie_heupel@fws.gov; (304) 876-7486
Curriculum Category	Visitor Services
Course Frequency	Once per year
Registration Category	Wait List
Registration Link	Register in DOI Talent
DOI Talent Course Type	OLT
College Credit Name	Semester Hours
College Credit Value	1

Schedule: CLM8114 - Volunteer Recruitment and Management

Start	End	Session Information	Location	Session Contact
8/3/2020	9/2/2020	For registration questions: wendy_contrael@fws.gov For course content: laurie_heupel@fws.gov	Online	wendy_contrael@fws.gov

